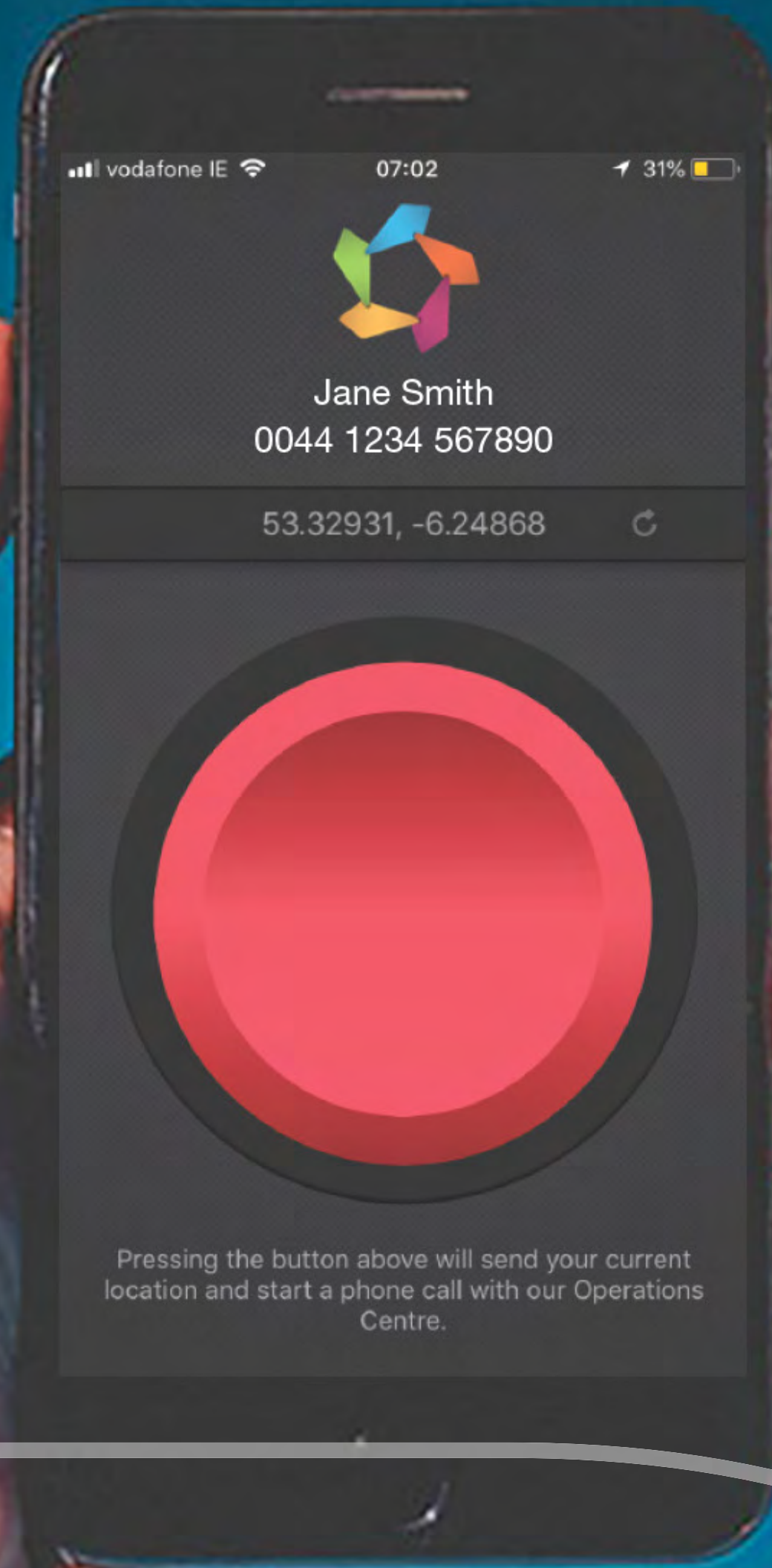




SPS

SPS SOS





The SPS SOS app is an essential communication tool for you to make the most of your membership, enabling access to our 24/7 Operations Centre for a complete incident management package.

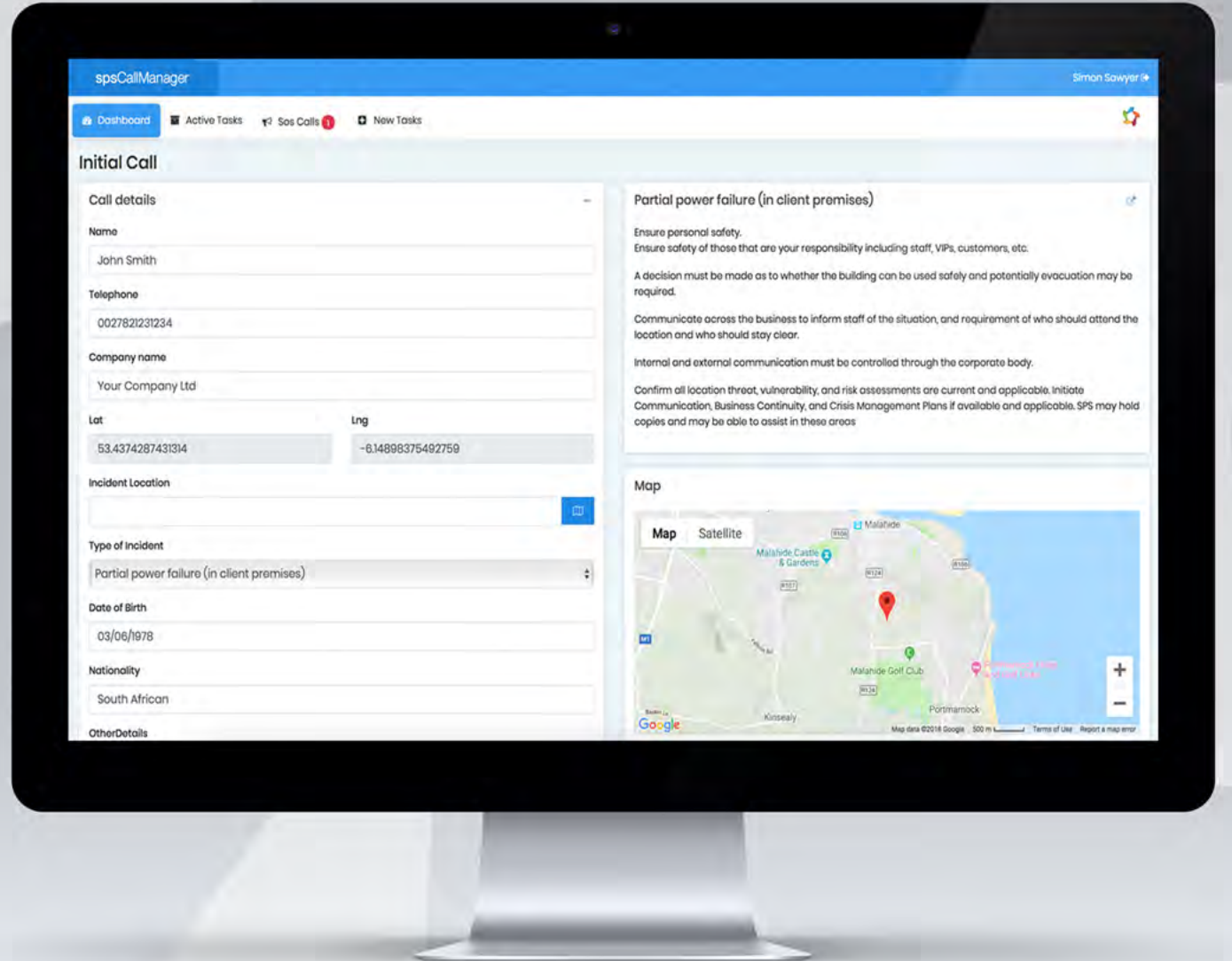
It is available exclusively to members whose organization offers the app to their policy holders and staff members.





When in trouble or faced with an incident by pressing the panic button a phone call is started to the Operations Centre as well as your name and location automatically being received within our Call Manager system.

Upon receipt our Response Coordinators will then guide you through a professional managed response to your incident.





Examples of incident management above the standard medical case management



BOMB ALERT

Telephone Bomb Threat, Bomb Threat Checklist, Written Bomb Threat, Explosion Within Building, Explosion in proximity to building.



DEMONSTRATION/ PROTEST/ POLITICAL RALLY

Un-planned or Planned Demonstration, Demonstration/Protest in public place.



GAS LEAK

When Opening the Building, During occupied hours



NATURAL DISASTER

Earthquake, Tsunami or Storm



SUSPECT PACKAGE

Explosive Device Delivered, Unattended Item in Building or client controlled area, Unidentified Powder, liquid, or other substance.



POWER FAILURE

Partial Power Failure, Full Power Failure



HAZARDOUS MATERIAL SPILL

Hazardous Material Spill



POLITICAL VIOLENCE/WAR

Insurrection/Coup, Direct Attack [Targeted], Indirect Attack [Non-targeted]



ACTIVE SHOOTER

Marauding Terrorist Attack using firearms, vehicles or other weapons.



FIRE ALERT

Small Fire or Large Fire



WORKPLACE INCIDENT

Workplace Violence – staff or Workplace Violence – Intruder



DANGEROUS ANIMAL AT LARGE

Dangerous Animal at Large



ROBBERY/ VIOLENT ATTACK

With or Without Weapons



FLOOD ALERT

Flood



STRIKE ACTION

Employee Strike



SEXUAL ASSAULT

Sexual Assault



PANIC BUTTON

Sends location, name and telephone number to the Operations Centre



24/7

Call for Assistance 24/7 – Remote Incident Management Advice



DATA

No personal data is sent or collected by SPS until you send the panic alarm



ENCRYPTION

End to end encryption



SUPPORT

Potential to deploy assets at an extra cost to help resolve and support the situation



Thank You.